

## **General Terms and Conditions**

The website <https://reservas.alvarodomecq.com> is managed by the company CENTRAL DE RESERVAS COSTA DEL SOL, S.L. with CIF: B-92510254 with registered office at C/ Murillo Bracho 3 - 29620 Torremolinos – Málaga, License title: AN-29848-3, C.I.A.N.: 29848-3, registered in the Málaga Mercantile Registry, Volume 3469, Book 2381, Folio 163, Page MA-67910, Entry. 1 of 17.02.04 Wholesale-Retail Travel Agency.

## **ONLINE BOOKING**

When you make a reservation for a specific date on the website, you will be asked for all the necessary personal information (name and/or surname and email, etc.) to make the reservation.

## **PAY**

The reservation is paid instantly by credit card on our website. To make the payment, you will leave our website by entering the secure page of our bank, making the payment through a secure line. It is here and only here that you must enter your credit card details. Once payment is made, the reservation will be confirmed.

## **CANCELLATION POLICY**

If the client wishes to cancel their reservation, they must send an email to the following address: [reservasalmajerez@alvarodomecq.com](mailto:reservasalmajerez@alvarodomecq.com), indicating the reservation number. The amount will be refunded according to the following rules: If the reservation is cancelled more than 24 hours before the date of the event, 90% of the payment made will be refunded. If the reservation is cancelled less than 24 hours before the date of the event, there will be no right to any refund.